Mini Bullet Camera Hardware Manual

A310, A311, A313, A314

2023/05/08





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Precautions

Read these instructions

Read all the safety and operating instructions before using this product.

Heed all warnings

Adhere to all the warnings on the product and in the instruction manual. Failure to follow the safety instructions given may directly endanger people, cause damage to the system or to other equipment.

Servicing

Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

Trademarks

ACTi and ACTi logo are registered trademarks of ACTi Corporation. All other names and products used in this manual are registered trademarks of their respective companies.

Liability

Every reasonable care has been taken during the writing of this manual. Please inform your local office if you find any inaccuracies or omissions. ACTi will not be held responsible for any typographical or technical errors and reserves the right to make changes to the product and manuals without prior notice.



Federal Communications Commission Statement

FC

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to the equipment that are not expressly approved by the responsible party for compliance could void the user's authority to operate the equipment.

European Community Compliance Statement

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to European Standard EN 55022 and EN 55024. In a domestic environment, this product may cause radio interference in which cause the user may be required to take adequate measures.



Safety Instructions

Cleaning

Disconnect this product from the power supply before cleaning.

Accessories and Repair Parts

Use only the accessories and repair parts recommended by the manufacturer. Using other attachments not recommended by the manufacturer may cause hazards.

Water and Moisture

Install other devices (such as PoE injector, alarm, etc.) that will be used with the camera in a dry place protected from weather.

Servicing

Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

Damage Requiring service

Disconnect this product from the power supply immediately and refer servicing to qualified service personnel under the following conditions.

- 1) When the power-supply cord or plug is damaged
- 2) If liquid has been spilled, or objects have fallen into the product.
- 3) If the inner parts of product have been directly exposed to rain or water.
- 4) If the product does not operate normally even by following the operating instructions in this manual. Adjust only those controls that are covered by the instruction manual, as improper adjustment of other controls may result in damage, and will often require extensive work by a qualified technician to restore the product to its normal operation.

Safety Check

Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine if the product is in proper operating condition.



Introduction

List of Models

This hardware manual contains the following models:

A310	×.	4MP Mini Bullet with D/N, Adaptive IR, Extreme WDR, SLLS, Fixed lens
A311		6MP Mini Bullet with D/N, Adaptive IR, Superior WDR, SLLS, Fixed lens
A313	Has CO	4MP Mini Bullet with D/N, IR, Extreme Superior WDR, SLLS, Fixed lens
A314	-	6MP Mini Bullet with D/N, IR, Extreme Superior WDR, SLLS, Fixed lens



Package Contents

Camera	Mounting Screw Kit	Cable Gland with Washer		
Wrench	Drill Template	Quick Guide & Warranty Card		
	Drill Template	Warranty Card		

NOTE: The images are for reference only. Actual items may slightly vary.



Physical Description

A310, A311



	ltem	Description		
1	Ethernet Port	Connects to a network using a standard Ethernet cable.		
2	DC 12V Power	Connects to an external DC 12V power adapter.		
3	Reset Button	Press and hold the reset button to restore the camera factory default settings.		
4	Memory Card Slot	Insert a memory card into the slot for local recording.		



A313, A314



	ltem	Description		
1	DC 12V Power	Connects to an external DC 12V power adapter.		
2	Ethernet Port	Connects to a network using a standard Ethernet cable.		
3	Memory Card Slot	Insert a memory card into the slot for local recording.		
4	Reset Button	Press and hold the reset button to restore the camera factory default settings.		



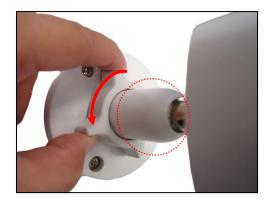
Installation Procedures

Step 1: Install the Camera

- Mark the screw holes or attach the bundled drill template on the target surface.
 NOTE: Depending on the surface where you will install the camera, it may be necessary to drill three (3) holes and use the supplied screw tox.
- 2. *If the cable will pass through the surface*, drill the cable hole within the radius of the camera bracket. *If the cable will be routed along the surface,* route the cable through the gap on the bracket.
- 3. Mount the camera to the surface using the three (3) screws.



4. Loosen the knob to adjust the camera tilt and orientation. The camera can be panned by twisting the bracket stem.





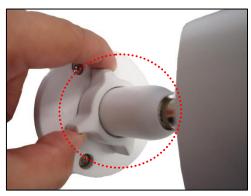
5. Adjust the camera angle and orientation.



Sample of Wall Installation



6. Tighten the knob and the set screw to fix the tilt angle position.







Step 2: Waterproof and Connect the Cable(s)

If the camera will be installed indoors, simply connect the network side cable to the camera Ethernet port.

However, if the camera will be installed outdoors, ensure that the cable connections and the network side cable itself are also protected from water and other environmental factors.

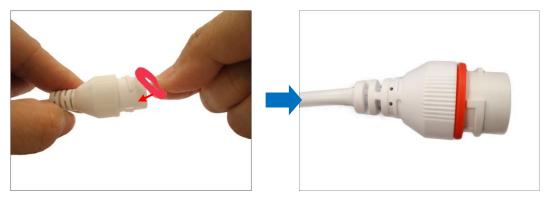
Use the bundled cable gland for the Ethernet connector and use waterproof tape to protect the other cable connection.

Using the Cable Gland

This section describes how to waterproof the cable-out or "pigtail" of the camera using the bundled cable gland. Before connection, prepare an exterior-grade Ethernet cable with RJ-45 connector.

Perform the following to waterproof the "pigtail" using the cable gland:

1. Attach the washer to the Ethernet connector of the camera.



2. Detach the clamping nut and sealing insert from the gland body:





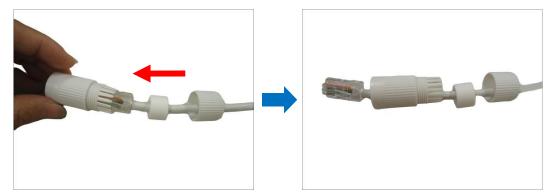
3. Insert the clamping nut into the Ethernet cable.



4. Insert the sealing insert through the Ethernet cable.



5. Insert the cable through the gland body.



6. Push the sealing insert into the gland body.

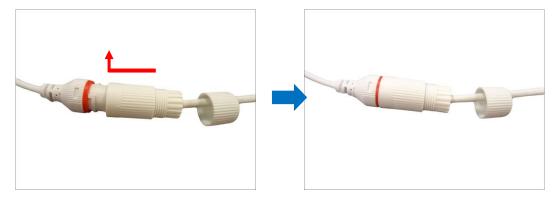




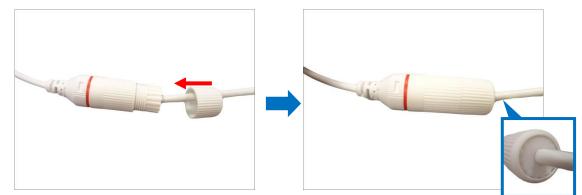
7. Connect the RJ-45 connector to the camera connector.



8. Attach the gland body to the camera connector.



9. Attach the clamping nut to the gland body to complete the cable solution.



NOTE: Make sure the clamping nut is tightly attached to the cable gland body and the sealing insert is squeezed tightly.

Using an Optional Power Adapter

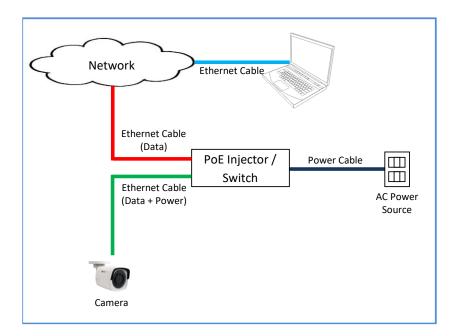
The camera can be powered by a Power over Ethernet (PoE) switch that is IEEE802.3af compliant. In case of using a non-PoE switch or your PoE switch has a limited power supply, you can purchase a power adapter and directly connect the camera to a power outlet. **NOTE:** The power adapter is not bundled in the package.

After connecting the power adapter, waterproof the cable connection by using waterproof tape.



Step 3: Connect to Network

Connect the other end of the network cable to a PoE switch or injector. Then, connect the switch or injector to a network, PC, and a power source. See Power-over-Ethernet (PoE) connection example below.



Step 4: Access the Camera Live View

After making the connections, access the camera live view to adjust the viewing angle of the camera and configure the settings according to your preference. See *Accessing the Camera* on page 17 for more information.



Other Accessories

How to Install / Remove the Memory Card

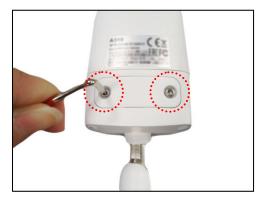
1. Using the bundled wrench, loosen the two (2) screws to remove the cover.



2. Push the microSD card into the memory card slot with the metal contacts facing the lens.



3. Secure the two (2) screws to attach the cover. Make sure the rubber on the cover is in place.





Accessing the Camera

Configure the IP Addresses

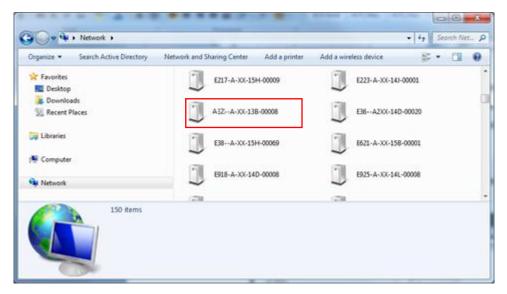
In order to be able to communicate with the camera from your PC, both the camera and the PC have to be within the same network segment. In most cases, it means that they both should have very similar IP addresses, where only the last number of the IP address is different from each other. There are 2 different approaches to IP Address management in Local Area Networks – by DHCP Server or Manually.

Using DHCP Server to Assign IP Addresses

If you have connected the computer and the camera into the network that has a DHCP server running, then you do not need to configure the IP addresses at all – both the camera and the PC would request a unique IP address from DHCP server automatically. In such case, the camera will immediately be ready for the access from the PC. The user, however, might not know the IP address of the camera yet. It is necessary to know the IP address of the camera in other to be able to access it by using a Web browser.

The quickest way to discover the cameras in the network is to use the simplest network search, built in the Windows system – just by pressing the "Network" icon, all the cameras of the local area network will be discovered by Windows thanks to the UPnP function support of our cameras.

In the example below, we successfully found the camera model that we had just connected to the network.





By double-clicking with the left mouse on the camera model, it is possible to automatically launch the default browser of the PC with the IP address of the target camera filled in the address bar of the browser already.

If you work with our cameras regularly, then **there is even a better way to discover the cameras in the network** – by using **IP Utility**. The IP Utility is a light software tool that can not only discover the cameras, but also list lots of valuable information, such as IP and MAC addresses, serial numbers, firmware versions, etc, and allows quick configuration of multiple devices at the same time.

The IP Utility can be downloaded for free from <u>http://www.acti.com/IP_Utility</u> With just one click, you can launch the IP Utility and there will be an instant report as follows:

🧕 IP_U	Jtility		100	-	-	- 14			X
		72.16.28.49 / 255.255.2	55.0	Basic Search	•				
		Refresh	Change Net	work Device	Settings F	Firmware Upg	jrade C	Config. Backup	
		Config. Restore	Reset	Save I	Reboot	Scan	Tr	roubleShooting	
Total:	: 36								
	IP Addres	s Serial No	. MAC Ad	dress Firmware V	ersion M	odel	Multicast IF	o Statu	s <mark>é</mark>
	172.16.28.7	74 A3100AXX-	16 00:0E:AE:A	4:A2: A1D-900-A	2.03 Megap	ixel IP C	228.5.6.1		
	172.16.28.9	90 A31-00AXXX	-1 00:0F:7C:1	2:99: A1D-900-A	2.03 A	31	228.5.6.1		:
	172.16.28.3	34 A32-00AXXX	-1 00:0F:7C:1	2:99:AF A1D-900-A	2.03 A	32.	228.5.6.1		
	172.16.28.5	53 A83-00AXXX	-1 00:0F:7C:1	2:3D: A1D-900-A	2.01 Megap	ixel IP D	228.5.6.1		
	172.16.28.7	72 B27A-XX-14	4C 00:0F:7C:0	D:16: A1D-500-V	6.12 Megap	ixel IP C	228.5.6.1		
	172.16.28.2	28 B419-A-01-17	7A 00:0F:7C:70	0:A9:EF A1D-504-S	1.01 Megap	ixel IP C	228.5.6.1		
	172.16.28.5	55 B511-A-XX-1	.5 00:0F:7C:10	0:68:0E A1D-502-V	8.03 Hemisp	heric Ca	228.5.6.1		
	172.16.28.5	52 B59A-A-XX-1	.6 00:0F:7C:1	2:2A: A1D-502-V	8.03 Hemisp	heric Ca	228.5.6.1		
	172.16.28.9	91 B612-A-99-X	X 00:0F:7C:6	8:69:70 A1D-504-S	1.01 Megap	ixel IP D	228.5.6.1		
	172.16.28.6	53 B74A-01-12	2A 00:0F:7C:1	2:34:78 A1D-502-V	8.03 Hemisp	heric Ca	228.5.6.1		
	172.16.28.1	07 B89A-99-≫	≪ 00:0F:7C:5	8:58:58 A1D-504-S	1.01 Megap	ixel IP D	228.5.6.1		
	172.16.28.9	96 B911-A-XX-1	7A 00:16:B4:1	3:44:57 A1D-504-S	1.01 Megap	ixel IP P	228.5.6.1		
Account admin Password Add/Remove Device HTTP Port									
∢									

You can quickly see the camera model in the list. Click on the IP address to automatically launch the default browser of the PC with the IP address of the target camera filled in the address bar of the browser already.



Using the Default Camera IP Address

If there is no DHCP server in the given network, the user may have to assign the IP addresses to both PC and camera manually to make sure they are in the same network segment.

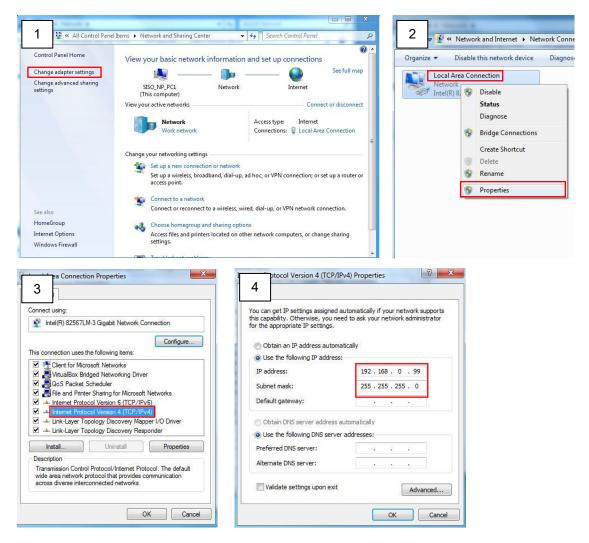
When the camera is plugged into network and it does not detect any DHCP services, it will automatically assign itself a default IP:

192.168.0.100

Whereas the default port number would be **80**. In order to access that camera, the IP address of the PC has to be configured to match the network segment of the camera.

Manually adjust the IP address of the PC:

In the following example, based on Windows 7, we will configure the IP address to **192.168.0.99** and set Subnet Mask to **255.255.255.0** by using the steps below:





Manually adjust the IP addresses of multiple cameras:

If there are more than 1 camera to be used in the same local area network and there is no DHCP server to assign unique IP addresses to each of them, all of the cameras would then have the initial IP address of **192.168.0.100**, which is not a proper situation for network devices – all the IP addresses have to be different from each other. The easiest way to assign cameras the IP addresses is by using **IP Utility**:

2			IP_Utility			_ = X
		IP Address / NetMask	172.16.26.192 / 255.255.255.0	 Basic S 	earch 🔻	
	Refres	h Device Settings Change Network J	Address Firmware Upgrade	Config. Ba	ckup Config. Restore	e Reset Save&Reboot
Total: 56	Account	admin Password 123456	Http Port 80			
2	IP Address	MAC Address FW Version	Model	Serial No.	Multicast IP	Status
	172.16.26.2	00:0F:7C:07:DE:65 A1D-311-V5.07.05-AC	Hemispheric Camera	KCM3911	228.5.6.1	
	172.16.26.4	00:0F:7C:08:17:C2 A1D-310-V4.12.02-AC	Mega IP Camera	TCM1111	228.5.6.1	
	172.16.26.6	00:0 Q Change Network Address		KCM7311	228.5.6.1	
	172.16.26.7	00:0		TCM6630	228.5.6.1	
	172.16.26.10	00:0 Opnamic IP Address		TCM4201	228.5.6.1	
	172.16.26.11	00:0		KCM3911	228.5.6.1	
I	172.16.26.13	00:0 Static IP Address		KCM5111	228.5.6.1	
	172.16.26.40	00:0		KCM5211	228.5.6.1	
I	172.16.26.41	00:0 Starting IP Address 192 . 168 .	0.101	KCM5311	228.5.6.1	
	172.16.26.50	00:0 Netmask 255 - 255 -	255 • 0	KCM5111	228.5.6.1	
I	172.16.26.52	00:0 Gateway 192 • 168 •	0 254	KCM5311	228.5.6.1	
	172.16.26.53	00:0 Gateway 192 - 168 -	0.234	TCM5311	228.5.6.1	
	172.16.26.54	00:0		TCM5611	228.5.6.1	
	172.16.26.55	00:0 Apply		TCM5111	228.5.6.1	
I	172.16.26.57	00:0F:7C:04:87:A7 A1D-310-V4.12.09-AC	Video Server	TCD2100	228.5.6.1	
	172.16.26.61	00:0F:7C:04:32:E3 A1D-310-V4.12.09-AC	Megapixel IP Camera	TCM1231	228.5.6.1	

With the procedure shown above, all the cameras will have unique IP addresses, starting from 192.168.0.101. In case there are 20 cameras selected, the last one of the cameras would have the IP 192.168.0.120.

Later, by pressing the "Refresh" button of the IP Utility, you will be able to see the list of cameras with their new IP addresses.



Please note that it is also possible to change the IP addresses manually by using the Web browser. In such case, please plug in only one camera at a time, and change its IP address by using the Web browser before plugging in the next one. This way, the Web browser will not be confused about two devices having the same IP address at the same time.



Access the Camera

Now that the camera and the PC are both having their unique IP addresses and are under the same network segment, it is possible to use the Web browser of the PC to access the camera.

Functionality	Internet Explorer
Live Video	Yes
Live Video Area Resizable	Yes
PTZ Control	Yes
Capture the snapshot	Yes
Video overlay based configuration (Motion Detection regions, Privacy Mask regions)	Yes
All the other configurations	Yes

You can use **Microsoft Internet Explorer** to access the camera.

When using Internet Explorer browser, the ActiveX control for video stream management will be downloaded from the camera directly – the user just has to accept the use of such control when prompted so. No other third party utilities are required to be installed in such case.



The following examples in this manual are based on Internet Explorer browser in order to cover all functions of the camera.

Assuming that the camera's IP address is **192.168.0.100**, you can access it by opening the Web browser and typing the following address into Web browser's address bar:

http://192.168.0.100

Upon successful connection to the camera, the user interface called **Web Configurator** would appear together with the login page. The HTTP port number was not added behind the IP address since the default HTTP port of the camera is 80, which can be omitted from the address for convenience.

← → @ http://192.168.0.100 P ~ > × @ Web Configurator	×
Web	Configurator
	Login
Acco	unt
Passw	
Langu	age English 🔻
Login	Reset

When you login, you will be asked to set a password. Follow the on-screen instructions to continue.



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