

QNAP USA office will be closed on Monday, February 17th 2020, in observance of President's Day.



HARDWARE SPECS

SOFTWARE SPECS

PACKAGE CONTENTS

▶ **TS-463XU-RP-4G**



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CPU AMD G-Series GX-420MC quad-core 2.0 GHz processor

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CPU Architecture 64-bit x86

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Floating Point Unit

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[NAS Selector](#)

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Encryption Engine

✓ (AES-NI)

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System Memory

4 GB SO-DIMM DDR3L (1 x 4 GB)

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Maximum Memory

16 GB (2 x 8 GB)

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Memory Slot

2 x SO-DIMM DDR3L

For dual-DIMM configuration, you must use a pair of identical DDR3L modules.

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Flash Memory

512MB (Dual boot OS protection)

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## Drive Bay

4 x 3.5-inch SATA 6Gb/s, 3Gb/s

The system is shipped without HDD.  
For the HDD compatibility list, please visit  
<https://www.qnap.com/compatibility/>

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## Drive Compatibility

3.5-inch SATA hard disk drives  
2.5-inch SATA hard disk drives  
2.5-inch SATA solid state drives

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## Hot-swappable



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## M.2 SSD Slot

Optional via a PCIe adapter

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## SSD Cache Acceleration Support



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Gigabit Ethernet Port (RJ45)

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Expandable with an optional PCIe adapter

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10 Gigabit Ethernet Port

1 x 10GBASE-T (10G/5G/2.5G/1G/100M)

Pre-installed QXG-10G1T PCIe adapter

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Jumbo Frame



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PCIe Slot

1

Slot 1: PCIe Gen 2 x4

Pre-installed QXG-10G1T PCIe adapter

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USB 2.0 port

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USB 3.0 port 2

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USB 3.1 Gen 2 (10Gbps) Port Optional via a PCIe expansion adapter

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Form Factor 1U Rackmount

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LED Indicators HDD 1-4, Status, USB, LAN

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Buttons Power, Reset, USB Auto Copy

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Dimensions (HxWxD) 1.73 × 17.28 × 19.65 inch

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Weight (Net) 20.5 lbs

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Weight (Gross) 24.85 lbs

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Operating temperature 0 - 40 °C (32°F - 104°F)

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Relative Humidity 5-95% RH non-condensing, wet bulb: 27 °C (80.6 °F)

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Power Supply Unit Redundant 250W, Input: 110-240 Vac~, 50-60Hz, 5A

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Power Consumption: HDD 44.9 W  
Sleep Mode

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Power Consumption: Operating Mode, Typical 65.62 W

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Sound Level 36.4 db(A)

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System Warning Buzzer

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Note: Use only QNAP memory modules to maintain system performance and stability. For NAS devices with more than one memory slot, use QNAP modules with identical specifications. Warning: Using unsupported modules may degrade performance, cause errors, or prevent the operating system from starting.

\* Sound Level Test Environment: Refer to ISO 7779; Maximum HDD loaded; Bystander Position; Average data from 1 meter in front of operating NAS.

Designs and specifications are subject to change without notice.

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