



TVS-473e-4G	
CPU	AMD R-Series RX-421BD quad-core 2.1 GHz processor (Turbo Core to 3.4 GHz)
CPU Architecture	64-bit x86
Graphic Processors	Embedded Radeon™ R7 Graphics Processor
Floating Point Unit	Yes
Encryption Engine	Yes (AES-NI)
Hardware-accelerated Transcoding	Yes
System Memory	4 GB SO-DIMM DDR4 (2 x 2 GB)
Maximum Memory	64 GB (4 x 16 GB)
Memory Slot	4 x SO-DIMM DDR4
Flash Memory	512 MB (Dual boot OS protection)
Drive Bay	4 x 3.5-inch SATA 6Gb/s, 3Gb/s
Drive Compatibility	3.5-inch SATA hard disk drives 2.5-inch SATA hard disk drives 2.5-inch SATA solid state drives
Hot-swappable	Yes
M.2 SSD Slot	2 x M.2 2280/2260 SATA 6Gb/s slots
SSD Cache Acceleration Support	Yes
Gigabit Ethernet Port (RJ45)	4
10 Gigabit Ethernet Port	Optional via a PCIe adapter
Jumbo Frame	Yes
PCIe Slot	2 Slot 1: PCIe Gen 3 x4 Slot 2: PCIe Gen 3 x4
USB 3.2 Gen 1 port	4

USB 3.2 Gen 2 (10Gbps) Port	Optional via a PCIe adapter
USB QuickAccess	1 x USB 3.2 Gen 1 Micro-B
IR Sensor	Yes (QNAP RM-IR004)
HDMI Output	2, HDMI 1.4b (up to 3840 x 2160 @ 30Hz)
Audio Input	2 x 3.5mm dynamic microphone input jacks
Audio Output	1 x built-in speaker, 1 x 3.5mm line out jack (for amplifiers or speakers)
Form Factor	Tower
LED Indicators	Status/Power, USB, LAN, Drive 1-4, M.2 SSD 1-2
LCD Display/ Button	Yes
Buttons	Power, Reset, USB Auto Copy
Dimensions (HxWxD)	188.2 × 199.3 × 279.6 mm
Weight (Net)	4.9 kg
Weight (Gross)	6.05 kg
Operating temperature	0 - 40 °C (32°F - 104°F)
Relative Humidity	5-95% RH non-condensing, wet bulb: 27°C (80.6°F)
Power Supply Unit	250W, 100-240V AC, 50-60Hz, 3.5A
Power Consumption: HDD Sleep Mode	33.24 W
Power Consumption: Operating Mode, Typical	56.23 W
Fan	System fan: 1 x 120mm CPU fan: 1 x 60mm
Sound Level	21.7 db(A)
System Warning	Buzzer
Kensington Security Slot	Yes
Max. Number of Concurrent Connections (CIFS)	1200

Note: Use only QNAP memory modules to maintain system performance and stability. For NAS devices with more than one memory slot, use QNAP modules with identical specifications. Warning: Using unsupported modules may degrade performance, cause errors, or prevent the operating system from starting.

Designs and specifications are subject to change without notice.

<sup>\*</sup> Sound Level Test Environment: Refer to ISO 7779; Maximum HDD loaded; Bystander Position; Average data from 1 meter in front of operating NAS.